

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

KENNETH SCHIESS AND LOUANN SCHIESS	)	
	)	
COMPLAINANTS	)	
	)	
V.	)	CASE NO. 2006-00401
	)	
INSIGHT PHONE OF KENTUCKY, LLC	)	
	)	
DEFENDANT	)	

COMMISSION STAFF'S FIRST DATA REQUEST  
TO KENNETH SCHIESS AND LOUANN SCHIESS

Pursuant to 807 KAR 5:001, Commission Staff requests that Kenneth Schiess and Louann Schiess (“Complainants”) file the original and six copies of the requested information on or before January 12, 2007, with a copy to all parties of record. When a number of sheets are required for an item, each sheet should be appropriately indexed, for example, Item 1(a), Sheet 2 of 6. Include with each response the name of the witness who will be responsible for responding to questions relating to the information provided. Careful attention should be given to copied material to ensure its legibility.

1. During the time period in which the international calls in question were allegedly dialed, did any individuals have access to the phone on which the calls were billed? If yes, state the names of the individuals and their relationship to you, if any.
2. Is there a computer in the household?
  - a. If yes, is the computer connected to the phone network?

- b. Is the computer used for connecting to the Internet?
  - c. Have you experienced any unusual behavior of the computer (for example, viruses, unwanted Web page pop-ups, etc.)?
- 3. Provide copies of the billing statements that contain the disputed calls.
  - 4. What is the total amount of refund or credit that you are seeking?
  - 5. Have you paid the amount in dispute?



---

Beth O'Donnell  
Executive Director  
Public Service Commission  
P. O. Box 615  
Frankfort, KY 40602

DATED: December 5, 2006

cc: Parties of Record